

ABSTRACT OF THE DISCLOSURE

The invention provides a management system and a management method for a fee-based service by which an efficient service free from wasteful time can be provided to both of a business unit which provides the service and a user who makes use of the service. The management system for a fee-based service includes a user side communication terminal, a business unit side communication terminal connectable to the user side communication terminal over a communication line, and a control and management apparatus for communicating with the user side communication terminal through the business unit side communication terminal, controlling a particular equipment and managing a service by which the particular equipment such as a washing machine is utilized. The control and management apparatus starts the service in which the particular equipment is utilized when the user inputs at least address information of the user side communication terminal and pays a predetermined charge for the service and issues, when an event of the service comes to an end, a notification of the end of the event to the user side communication terminal, through which the address information has been inputted, through the business unit side communication terminal.